Human Services Program Information for Accreditation

Prepared by:
Office of Institutional Research and Planning

Quinsigamond Community
College
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Enrollment in Human services

|  |  |  | SP 09 | FA 09 | SP 10 | FA 10 | SP 11 | FA 11 | SP12 | FA 12 | SP 13 | FA 13 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :---: | :---: |
| HA | SA01 | Human Services A | 138 | 189 | 173 | 208 | 194 | 229 | 233 | 256 | 239 | 234 |
| HS | SA40 | Human Services C | 30 | 53 | 40 | 38 | 33 | 47 | 39 | 55 | 49 | 51 |
| DSC | SA41 | Direct Support | 11 | 11 | 10 | 8 | 18 | 17 | 17 | 13 | 13 | 19 |
|  | All Human Services | 179 | 253 | 223 | 254 | 245 | 293 | 289 | 324 | 301 | 304 |  |

Fall to fall Retention rate( graduates removed from analysis)

|  |  | F08-09 | F09-10 | F10-11 | F11-12 | F12-13 |  |
| :--- | :--- | :--- | :---: | :---: | :---: | :---: | :---: |
| HA | SA0100 | Human Services A | $70 \%$ | $55 \%$ | $58 \%$ | $63 \%$ | $68 \%$ |
| HS | SA4000 | Human Services C | $70 \%$ | $46 \%$ | $48 \%$ | $54 \%$ | $32 \%$ |
| DSC | SA4100 | Direct Support | $55 \%$ | $25 \%$ | $100 \%$ | $43 \%$ | $69 \%$ |
| All Human Services | $69 \%$ | $53 \%$ | $58 \%$ | $60 \%$ | $61 \%$ |  |  |
| Retained |  |  |  |  |  |  |  |

Fall to fall Retention rates numbers (graduates removed from analysis)

|  |  |  |  | 8-09 |  | 9-10 |  | 0-11 |  | 11-12 |  | 12-13 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | All | Retained | All | Retained | All | Retained | All | Retained | All | Retained |
| HA | SA0100 | Human <br> Services A | 98 | 69 | 150 | 82 | 174 | 101 | 177 | 112 | 194 | 131 |
| HS | SA4000 | Human <br> Services C | 37 | 26 | 41 | 19 | 33 | 16 | 41 | 22 | 44 | 14 |
| DS | SA4100 | Direct <br> Support | 11 | 6 | 8 | 2 | 6 | 6 | 14 | 6 | 13 | 9 |
| All Human Services |  |  | 146 | 101 | 199 | 103 | 213 | 123 | 232 | 140 | 251 | 154 |

Graduates

|  |  |  | 2009 | 2010 | 2011 | 2012 | 2013 |
| :--- | :--- | :--- | :---: | :---: | :---: | :---: | :---: |
| HA | SA01 | Human Services A | 25 | 41 | 37 | 44 | 60 |
| HS | SA40 | Human Services C | 8 | 20 | 15 | 29 | 20 |
| DSC | SA41 | Direct Support | 0 | 3 | 4 | 5 | 0 |
|  | All Human Services | 33 | 64 | 56 | 78 | 80 |  |
|  |  |  |  |  |  |  |  |

Graduates who continued their education

|  |  |  | 2009 | 2010 | Cont. |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Job placement rates- these come from the graduate survey, but only a subset of the graduate population takes the graduate survey. The Graduate survey is administered in March/April the year following graduation. Graduates who have transferred to other colleges are not surveyed.

| Graduation Year | Number of Human Services <br> Graduates that completed <br> survey | Number of HS Grads that are <br> employed | PCNT Employed- <br> Employment Rate |
| :--- | :--- | :--- | :--- |
| 2010 | 13 | 8 | $62 \%$ |
| 2011 | 12 | 12 | $100 \%$ |
| 2012 | 4 | 2 | $50 \%$ |
| Three years combined | 29 | 22 | $76 \%$ |

## HUMAN SERVICES -APR 2013

## Enrolled Students

| Gender | Program: SA | FA 2009 |  | FA 2010 |  | FA 2011 |  | FA 2012 |  | FA 2013 |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | SA0100 - HA | 147 | 58\% | 166 | 65\% | 13 | 62\% | 207 | 64\% | 191 | 63\% | 62.4\% |
|  | SA4000 - HS | 36 | 14\% | 23 | 9\% | 34 | 12\% | 37 | 11\% | 41 | 13\% | 11.8\% |
| Female | SA4100 - DSC | 8 | 3\% | 6 | 2\% | 14 | 5\% | 9 | 3\% | 15 | 5\% | 3.6\% |
|  | Total | 191 | 75\% | 195 | 77\% | 231 | 79\% | 253 | 78\% | 247 | 81\% | 77.8\% |
|  | SA0100-HA | 42 | 17\% | 42 | 17\% | 46 | 16\% | 49 | 15\% | 43 | 14\% | 15.8\% |
|  | SA4000 - HS | 17 | 7\% | 15 | 6\% | 13 | 4\% | 18 | 6\% | 10 | 3\% | 5.2\% |
| Male | SA4100 - DSC | 3 | 1\% | 2 | 1\% | 3 | 1\% | 4 | 1\% | 4 | 1\% | 1.0\% |
|  | Total | 62 | 25\% | 59 | 23\% | 62 | 21\% | 71 | 22\% | 57 | 19\% | 22.0\% |
| Total |  | 253 | 100\% | 254 | 100\% | 293 | 100\% | 324 | 100\% | 304 | 100\% | 100\% |


| Ethnicity: SA |  | FA 2009 |  | FA 2010 |  | FA 2011 |  | FA 2012 |  | FA 2013 |  | $\begin{gathered} \hline \text { Total } \\ \hline 0 \% \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Non-resident alien |  | 1 | 0\% |  | 0\% |  | 0\% |  | 0\% | 1 | 0\% |  |
| Cape Verdean |  |  | 0\% | 1 | 0\% | 1 | 0\% | 1 | 0\% | 1 | 0\% | 0\% |
| Not Reported |  | 4 | 2\% | 7 | 3\% | 11 | 4\% | 9 | 3\% | 13 | 4\% | 3.2\% |
| Asian/Pacific Islander |  | 1 | 0\% | 1 | 0\% | 5 | 2\% | 4 | 1\% | 2 | 1\% | 0.8\% |
| Black/Non Hispanic |  | 29 | 11\% | 30 | 12\% | 40 | 14\% | 42 | 13\% | 48 | 16\% | 13.2\% |
| American Indian/Alaskan |  | 2 | 1\% | 6 | 2\% | 6 | 2\% | 5 | 2\% | 1 | 0\% | 1.4\% |
| Hispanic |  | 52 | 21\% | 43 | 17\% | 48 | 16\% | 70 | 22\% | 75 | 25\% | 20.2\% |
| Other |  | 5 | 2\% | 9 | 4\% | 7 | 2\% | 3 | 1\% | 10 | 3\% | 2.4\% |
| White, non-Hispanic |  | 159 | 63\% | 157 | 62\% | 175 | 60\% | 190 | 59\% | 153 | 50\% | 58.8\% |
|  | Total | 253 | 100\% | 254 | 100\% | 293 | 100\% | 324 | 100\% | 304 | 100\% | 100\% |


| Age Group: SA |  | FA 2009 |  | FA 2010 |  | FA 2011 |  | FA 2012 |  | FA 2013 |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0 |  | 1 | 0\% | 1 | 0\% | 2 | 1\% | 4 | 1\% | 6 | 2\% | 0.8\% |
| 17-22 |  | 108 | 43\% | 108 | 43\% | 97 | 33\% | 112 | 35\% | 91 | 30\% | 36.8\% |
| 23-29 |  | 51 | 20\% | 45 | 18\% | 74 | 25\% | 81 | 25\% | 74 | 24\% | 22.4\% |
| 30-39 |  | 41 | 16\% | 45 | 18\% | 51 | 17\% | 60 | 19\% | 58 | 19\% | 17.8\% |
| 40-49 |  | 36 | 14\% | 37 | 15\% | 45 | 15\% | 39 | 12\% | 43 | 14\% | 14.0\% |
| 50-64 |  | 15 | 6\% | 18 | 7\% | 22 | 8\% | 26 | 8\% | 31 | 10\% | 7.8\% |
| Over 64 |  | 1 | 0\% |  | 0\% | 2 | 1\% | 2 | 1\% | 1 | 0\% | 0.4\% |
|  | Total | 253 | 100\% | 254 | 100\% | 293 | 100\% | 324 | 100\% | 304 | 100\% | 100\% |


| Program: SA |  |
| :---: | :---: |
| YEAR | Average Age |
| $\mathbf{2 0 0 9}$ | 28.9 |
| $\mathbf{2 0 1 0}$ | 29.3 |
| $\mathbf{2 0 1 1}$ | 30.4 |
| $\mathbf{2 0 1 2}$ | 30.1 |
| $\mathbf{2 0 1 3}$ | 31.6 |



| Degree/Certificate | IR/Program Name | 2009 |  | 2010 |  | 2011 |  | 2012 |  | 2013 |  | Total \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Associate Degree | SA0100-Human Services | 189 | 75\% | 208 | 82\% | 229 | 78\% | 256 | 79\% | 234 | 77\% | 78.2\% |
|  | SA4000-Human Services Certificate | 53 | 21\% | 38 | 15\% | 47 | 16\% | 55 | 17\% | 51 | 17\% | 17.2\% |
| Certificate | SA4100-Direct Support Certificate | 11 | 4\% | 8 | 3\% | 17 | 6\% | 13 | 4\% | 19 | 6\% | 4.6\% |
|  | Total | 253 | 100\% | 254 | 100\% | 293 | 100\% | 324 | 100\% | 304 | 100\% | 100\% |


| Feeder <br> Schools $>=5$ |  | Institutions | 2007 | 2008 | 2009 | 2010 | 2011 | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| High <br> School | 1 | GED Fulfillment Center | 43 | 37 | 55 | 69 | 64 | 268 |
|  | 2 | Foreign Country HS | 13 | 12 | 21 | 16 | 20 | 82 |
|  | 3 | North High School | 10 | 10 | 20 | 21 | 17 | 78 |
|  | 4 | South High Community School | 9 | 12 | 16 | 22 | 15 | 74 |
|  | 5 | Doherty Memorial High School | 12 | 13 | 13 | 20 | 8 | 66 |
|  | 6 | Unknown High School | 8 | 9 | 8 | 9 | 18 | 52 |
|  | 7 | Wachusett Reg H S | 8 | 12 | 13 | 10 | 7 | 50 |
|  | 8 | Burncoat Senior H S | 8 | 12 | 8 | 10 | 8 | 46 |
|  | 9 | Worcester Technical High School | 7 | 2 | 4 | 10 | 12 | 35 |
|  | 10 | Bay Path Regional Voc Tech H S | 7 | 5 | 4 | 8 | 6 | 30 |
|  | 11 | Blackstone Valley Reg Voc HS | 5 | 6 | 5 | 5 | 7 | 28 |
|  | 12 | Shrewsbury High School | 5 | 6 | 5 | 4 | 3 | 23 |
|  | 13 | Oxford High School | 5 | 2 | 5 | 4 | 7 | 23 |
|  | 14 | Tantasqua Reg H S | 5 | 5 | 1 | 6 | 5 | 22 |




|  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Colleges | 1 | Unknown College | 17 | 19 | 25 | 21 | 22 | 104 |
|  | 2 | Worcester State University | 7 | 7 | 8 | 12 | 9 | 43 |
|  | 3 | Mass Bay Community College | 4 | 7 | 11 | 4 | 4 | 30 |
|  | 4 | Becker College | 11 | 7 | 3 | 3 | 4 | 28 |
|  | 5 | Mount Wachusett Community Coll | 6 | 5 | 2 | 6 | 4 | 23 |
|  | 6 | Anna Maria College | 2 | 5 | 4 | 4 | 1 | 16 |
|  | 7 | Fitchburg State College | 3 | 3 | 2 | 3 | 2 | 13 |
|  | 8 | Framingham State College | 1 | 3 | 3 | 3 | 2 | 12 |
|  | 9 | Nichols College | 2 | 1 | 3 | 3 | 1 | 10 |
|  | 10 | Cape Cod Community College | 2 | 1 | 2 | 2 | 2 | 9 |
|  | 11 | Springfield Tech Comm College | 1 | 3 | 3 | 1 |  | 8 |
|  |  | Institutions | 2007 | 2008 | 2009 | 2010 | 2011 | Total |
| Colleges (cont.) | 12 | Quinsigamond Community College | 2 | 2 | 1 | 1 | 1 | 7 |
|  | 13 | Assumption College | 1 | 1 | 2 | 2 | 1 | 7 |
|  | 14 | Johnson \& Wales University | 1 | 1 | 1 | 2 | 2 | 7 |
|  | 15 | Northeastern University | 1 | 1 | 2 | 1 | 1 | 6 |


|  | 16 | Community College Rhode Island |  | 1 | 1 | 1 | 3 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 17 | Worcester Technical Institute | 1 | 1 | 1 | 2 | 1 | 6 |
|  | 18 | University of Mass Dartmouth | 2 | 1 | 1 | 1 | 1 | 6 |
|  | 19 | Holyoke Community College | 1 | 2 | 2 | 1 |  | 6 |
|  | 20 | Mount Ida Jr College | 1 |  | 2 | 2 | 1 | 6 |
|  | 21 | Atlantic Union College | 1 | 1 | 1 |  | 2 | 5 |
|  | 22 | North Shore Community College | 1 | 1 | 2 |  | 1 | 5 |
|  | 23 | Dean College | 1 |  | 2 |  | 2 | 5 |
|  | 24 | Worcester State College |  | 2 | 1 | 1 | 1 | 5 |
|  |  |  |  |  |  |  |  |  |

- Duplicated counts: Students may have attended more than one institution before enrolling at QCC


## QCC Graduates Who Continued Their Education

| Graduates: SA | 2006 |  | 2007 |  | 2008 |  | 2009 |  | 2010 |  | Total | Total \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Continued Education | 19 | 58\% | 12 | 43\% | 20 | 59\% | 10 | 30\% | 25 | 39\% | 86 | 45.8\% |
| Not Continued Education | 14 | 42\% | 16 | 57\% | 14 | 41\% | 23 | 70\% | 39 | 61\% | 106 | 54.2\% |
| Total | 33 | 100\% | 28 | 100\% | 34 | 100\% | 33 | 100\% | 64 | 100\% | 192 | 100\% |

## Institutions in which QCC Graduates Enrolled

| I nstitution | 2006 | 2007 | 2008 | 2009 | 2010 | Total | Total \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Worcester State University | 12 | 5 | 6 |  |  | 23 | 27\% |
| Becker College |  |  | 5 | 2 | 3 | 10 | 12\% |
| Anna Maria College |  | 2 |  | 3 | 2 | 7 | 8\% |
| Assumption College |  | 1 |  |  | 1 | 2 | 2\% |
| Clark University |  |  | 2 |  | 2 | 4 | 5\% |
| Worcester State University |  |  |  | 1 | 4 | 5 | 6\% |
| Springfield College |  | 1 | 2 |  |  | 3 | 3\% |
| Bay Path College | 1 |  |  |  | 2 | 3 | 3\% |
| Framingham State College | 3 |  |  |  |  | 3 | 3\% |
| Fitchburg State University |  | 2 | 1 |  |  | 3 | 3\% |
| Becker College |  |  |  | 1 | 2 | 3 | 3\% |
| Fitchburg State University |  |  |  | 1 | 1 | 2 | 2\% |
| West Chester University |  |  |  | 1 | 1 | 2 | 2\% |
| University of Phoenix |  |  |  |  | 2 | 2 | 2\% |
| Bellevue Universiity | 1 |  |  |  |  | 1 | 1\% |
| Cambridge College | 1 |  |  |  |  | 1 | 1\% |
| Curry College | 1 |  |  |  |  | 1 | 1\% |
| Northeastern University-Law/ SPCS |  | 1 |  |  |  | 1 | 1\% |
| Ashford University |  |  | 1 |  |  | 1 | 1\% |
| University of Alabama in Huntsville |  |  | 1 |  |  | 1 | 1\% |
| University of Hawaii at Hilo |  |  | 1 |  |  | 1 | 1\% |
| University of Massachusetts at Amherst |  |  | 1 |  |  | 1 | 1\% |
| Argosy University-Online |  |  |  | 1 |  | 1 | 1\% |


| American I nternational College |  |  |  |  | 1 | 1 | 1\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| I nstitution | 2006 | 2007 | 2008 | 2009 | 2010 | Total | Total \% |
| Boston College |  |  |  |  | 1 | 1 | 1\% |
| Rhode I sland College |  |  |  |  | 1 | 1 | 1\% |
| University of Massachusetts Boston |  |  |  |  | 1 | 1 | 1\% |
| Wheelock College |  |  |  |  | 1 | 1 | 1\% |
| Totals | 19 | 12 | 20 | 10 | 25 | 86 | 100\% |

- Many graduates wait a couple of years before continuing their education. This data reflects the latest available.


## Average GPA of Graduates

| Program: SA | $\mathbf{2 0 0 9}$ | $\mathbf{2 0 1 0}$ | $\mathbf{1 0 1 1}$ | $\mathbf{2 0 1 2}$ | $\mathbf{2 0 1 3}$ |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Number: | 33 | 64 | 56 | 78 | 80 |
| Average: | 3.18 | 3.17 | 3.23 | 3.21 | 3.26 |

