

Student Support

| Service | Room/Contact | Loc. |
|---|---|---------|
| Office of Counseling and Wellness | Room 162A 508.854.4479 | A |
| <p>This office's mission is to help students to achieve their personal and academic goals by providing assessment of current concerns, appropriate advocacy/support, information about resources or coping skills/tools and transition to local or college based resources when needed. Counseling Services will provide short term, solution focused therapy, crisis intervention and stress management training. The services are provided to students at no cost and are confidential.</p> | | |
| Student Accessibility Services | Worcester: Room 246A Southbridge: Office Area 508.854.4471 | A SB |
| <p>Student Accessibility Services is committed to creating and promoting a more accessible and inclusive QCC environment. Student Accessibility Services is a resource for students with disabilities by partnering together, we ensure students experience access in their programs, coursework, and classroom environment through accommodations or other outcomes. Contact us to schedule and intake interview and learn more about our services.</p> | | |
| Food Pantry & Resource Center | B63A foodpantry@qcc.mass.edu | A |
| <p>The Quinsigamond Community College Food Pantry & Resource Center provides food for students in need as well as resources to help with other challenges. The Food Pantry and Resource Center is located on the lower level of the Administration building Room B63</p> | | |
| Veteran Affairs | Room 258A 508.854.2721 | A |
| <p>Assistance is provided for preparation, certification and submission of VA documents, as well as issuance of veteran tuition waivers. In addition, assistance is available to support student veterans as well as activities with other student veterans. Contact the Dean of Special Populations for more information, Room 153A and/or 508.854.7429</p> | | |

Student Activities & Student Life

| Service | Room/Contact | Loc. |
|---|--------------------------------------|------|
| Athletic Center | 508.854.4317 | AC |
| <p>The Athletic Center provides exercise equipment, basketball court, lockers, showers and a sauna. Drop-in for a tour of the Center, get a brochure of our fitness center hours, program class schedules, sport team game schedules, as well as information about our athletic sport teams and intramural pick-up games.</p> | | |
| The Open Door | 508.854.4258 opendoor@qcc.mass.edu | |
| <p>"The Open Door" is our student newspaper and is always looking for journalists, cartoonist, artists, graphic designers, and poets to add their work to the paper.</p> | | |
| Student Senate | 508.854.4334 Room 103FSC | FSC |
| <p>The Student Senate involves you in College affairs and assists the staff in the Office of Student Life in planning and carrying out campus events.</p> | | |



Student Resources

Important Places and Services

| Service | Room/Contact | Loc. |
|---|---|----------|
| Admissions | Welcome Center 508.854.4262 admissions@qcc.mass.edu | HLC |
| <p>Obtain college catalogs as well as information on all college programs of study, and the necessary forms to change a program of study (major).</p> | | |
| Bookstore | Lower Level 508.854.4237 | A |
| <p>Textbooks, trade books, school and office supplies, greeting cards, gifts, QCC items and more are available in the QCC Bookstore. The Bookstore accepts cash, major credit cards, personal checks (with photo ID) and Financial Aid vouchers.</p> | | |
| The Children's School | 508.854.4220 www.QCC.edu/childrens-school | CSC |
| <p>The school provides a rich learning environment for children and is a model training site for college students. We are open the full year to meet your needs. Applications are accepted on an on-going basis. Some scholarships for students may be available for financial assistance.</p> | | |
| Financial Aid & Scholarships | Welcome Center 508.854.4261 financialaid@qcc.mass.edu | HLC |
| <p>Receive information on financial aid eligibility requirements, application process and important dates. Forms are available on several types of aid including grants, loans, scholarships, tuition waivers and work-study jobs.</p> | | |
| Food Service | | A HLC |
| <p>The Cafeteria located in the Lower Level of the Administration Building, offers breakfast, lunch and snacks. The Cafe located in HLC serves light fare.</p> | | |
| Public Safety / Police Services | 136 Athletic Center Emergencies: 508.854.4444 Non-Emergencies: 508.854.4221 | AC |
| <p>Campus Safety at QCC involves the entire community working together in an effort to provide a safe and secure campus. Sworn Campus Police Officers provide 24-hour security. Other services include safety orientation, lost & found, seminars and literature on crime prevention.</p> | | |
| Registrar | Room 152A 508.854.4257 registrar@qcc.mass.edu | A |
| <p>The Registrar's Office is responsible for maintaining student academic records. The Registrar's Office can provide a variety of services to both certificate and degree seeking students, as well a non-matriculated students enrolled in courses at the college. Visit the Registrar's page on The Q for our self-service forms, information on how to order a transcript and more!</p> | | |

Career & Academic Services

| Service | Room/Contact | Loc. |
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| Adult Learning Center | 508.751.7900 | D |
| The Adult Learning Center offers free classes and instructional materials for those preparing to take the HiSET test, and those seeking to advance their skills in reading, writing, and math. The Center offers four levels of English as a Second Language classes. | | |
| Advising Center / Advising Services | Welcome Center 508.854.4308 | HLC |
| No appointment necessary for general advising; walk-ins welcome! Advisors assist in developing and implementing career and academic planning goals including registering for courses. You are assigned one of the following; a Faculty Advisor, a Health Career Advisor, or an Advising Center Advisor. Advisor lists are located in the Advising Center and in the Registrar's Office. Make appointments with your Advisor before the course registration period begins for the next semester. Faculty Advisors - Please contact your Faculty Advisor during the semester to discuss topics and questions related to career and academic planning. Faculty Office Hours and contact information are posted outside the faculty office door and outside the Advising Center. | | |
| Career Services & Credit for Prior Learning | Room 272A 508.854.4439 www.QCC.edu/career-services | A |
| If you are seeking full-time, part-time employment or cooperative education placements, you have access to QCC's exclusive electronic job board. You can receive assistance in all phases of the job search, including resume writing and interview skills. This office assists in obtaining academic credit for prior learning in alternative ways, including Challenge Exams, Portfolio Assessment, Advanced Placement, DSST, and CLEP. | | |
| Placement Testing Office | Office: Room 58A Test: Room 376A www.QCC.edu/advising www.QCC.edu/testing | A |
| Most new and currently enrolled students are required to take the Placement Test before registering for English and math courses or courses requiring a prerequisite of English or Math. If you are a recent high school graduate, and you have a high school GPA of 2.7 or higher, contact Advising to determine if you need to test. | | |
| Career Vocational Technical Ed. Linkages/Tech Prep | Room 217A 508.854.2755 | A |
| Students who have taken technical courses or attended a vocational technical high school may qualify for college credit. Check with your high school guidance department or visit the tech prep coordinator. | | |
| Center for Workforce Development and Continuing Education | 508.751.7900 www.QCC.edu/WD | D |
| The Center for Workforce Development and Continuing Education is committed to meeting the academic, career, and personal needs of Central Massachusetts. You can choose from a variety of non-credit, certificate, and CEU courses. | | |
| Transfer Services | Welcome Center 508.854.4404 www.QCC.edu/transfer transfer@qcc.mass.edu | HLC |
| Planning on transferring to a four-year college or university? Contact Transfer Services for information and assistance. We offer transfer advising sessions, college transfer visits and fairs, and other special events throughout the year. You can also find Transfer Services information at <i>The Q</i> (Student Services-Transfer Services). | | |

Academic Support

| Service | Room/Contact | Loc. |
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| The Alden Library / Downtown Library | 3rd Floor (Admin) 508.854.4581 121D | HLC D |
| With access to thousands of print books, ebooks, streaming video and articles; QCC reference librarians are eager to help students find relevant, accurate information resources for research papers and other assignments. Students have access to space for both collaborative and quiet study and offers students workstations as well as loaner laptops. | | |
| Writing Center | 508.854.7488 www.QCC.edu/writing | HLC |
| The Writing Center is a tutoring and student resource. Writing tutors and students work collaboratively to improve their skills. Additional resources in the Writing Center include writing, grammar, and study skills workshops; English conversation groups; and writing and reference guides and handouts. Schedule appointments or drop in. | | |
| Harrington Academic Computing Center | 508.854.4370 Room 379A | A |
| Computers are available for academic projects, papers, research and other assignments. | | |
| General Academic Areas Tutoring Center (GAA) | Welcome Center 508.854.4279 www.QCC.edu/GAA | HLC |
| We are a tutoring and student resource center that offers tutoring for a variety of academic subjects. Offering tutoring in one-on-one or small group sessions to help clarify course concepts and build study skills to foster independent learning. All tutoring is available by appointment; students can check the GAA website to learn more. | | |
| Math Center | Welcome Center 508.854.7487 www.QCC.edu/math | HLC |
| Drop-in mathematics tutoring and resources for students taking math and related courses at Quinsigamond Community College. | | |
| Information Technology Service Desk | 508.854.4427 help@qcc.mass.edu | A |
| For help with Qmail and Portal (<i>The Q</i>) password reset, contact the IT Service Desk, Monday through Friday 8:00 a.m.—7:00 p.m. | | |
| Mentoring | 508.854.4573 mentoring@qcc.mass.edu www.QCC.edu/mentoring | |
| Quinsigamond Community College Mentoring connects QCC students with staff, faculty, industry, and community members to create one-on-one mentoring relationships. Students meet with their mentors once per month, and receive guidance, insight into their careers, and resources to help them succeed throughout their time at QCC. | | |

Location / Building Guide

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| A | Administration Building | AC | Athletic Center |
| CSC | Child Study Center | D | QCC CWDCE (Downtown) |
| FSC | Fuller Student Center | HLC | Harrington Learning Center |
| SB | Southbridge | | |