

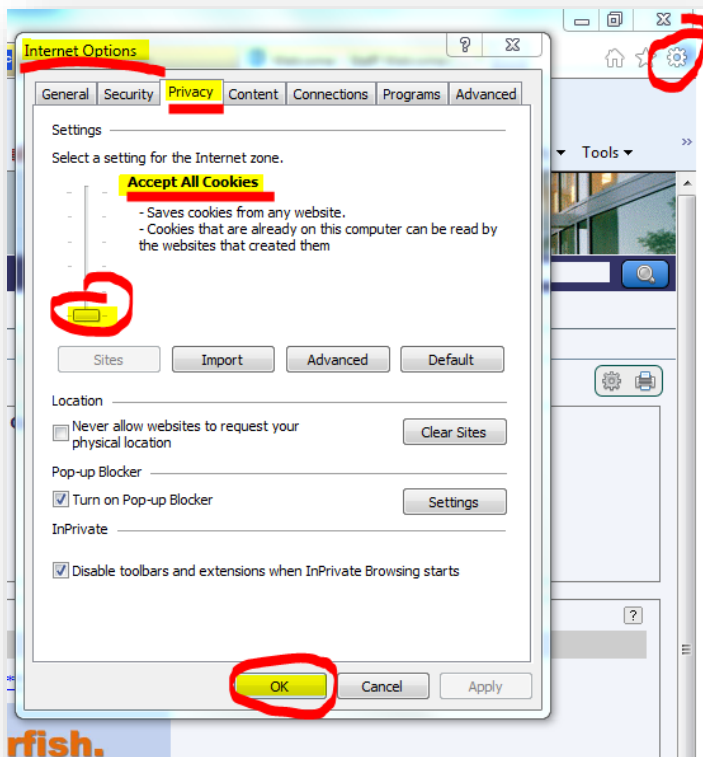
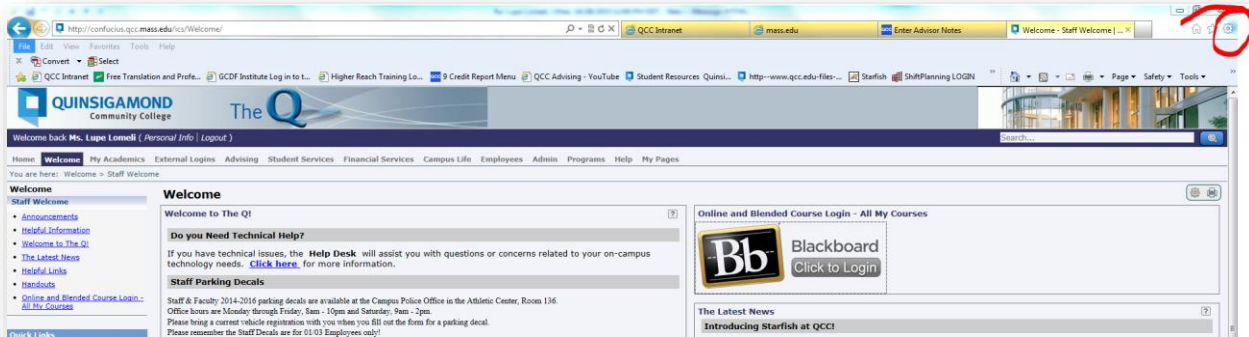
If you're trying to access your Starfish page and you get this message:

The Starfish system requires that you accept browser cookies. Your browser either doesn't support cookies or you have cookies disabled. Please enable cookies or switch to a browser that supports cookies. If you have cookies enabled but continue to see this page, your browser settings may prevent Starfish from setting cookies. For help resolving this issue, [view our help page.](#)

NOTE: This usually happens from a home computer, but it can also happen from any computer on campus, even if you've logged on before.

It's an easy fix! Just follow these simple steps:

1. Click on the **TOOL GEAR** on the upper right hand corner of your computer screen-internet browser page.
2. Select **INTERNET OPTIONS** from the drop down menu.
3. From the **INTERNET OPTIONS pop-up screen**, go to the **PRIVACY** tab, "**Accept all COOKIES**" by changing your setting to **LOW**.
4. Click **OK** and **refresh** your page (or simply go to the that page again)



Don't forget to refresh your page by clicking the circular arrow icon, at the top by the URL address box, or by simply going to that page again after you've adjusted your settings.

